

[illegible]

Metropolia University of Applied Sciences, Master's Degree Programme in Service and Business Management in Health Care and Social Services.		ECTS credits	Social and Health Care Competences	Expert and Managerial Competences	Service Competences	Business Competences	Learning competence	Ethical competence	Working community competence	Innovation competence	Multicultural competence	Technological competence	
1. study year	Research and Development 10 cr:												
	Research Methods and Tools	5 cr	x	x	x	x	x	x	x	x	x	x	
	Project Management and Developmental Research	5 cr	x	x	x	x	x	x	x	x	x	x	
	Master's Thesis and Maturity Test 30 cr:	10 cr	x	x	x	x	x	x	x	x	x	x	
	Management of Specialist Organization and Developing Services												
	Evidence-based Practices and Management	5 cr	x	x	x	x	x	x	x	x	x	x	
	Strategic Management and the Future of Leadership	5 cr	x	x	x	x	x	x	x	x	x	x	
	Development of Quality and Safety Management Processes	5 cr	x	x	x	x	x	x	x	x	x	x	
	Digitalization and Enterprise Resource Planning in Health Care and Social Services	5 cr	x	x	x	x	x	x	x	x	x	x	
	Responsible Management in Social and Health Care Services	5 cr	x	x	x	x	x	x	x	x	x	x	
	Anticipatory Management of Personnel and Networks	5 cr	x	x	x	x	x	x	x	x	x	x	
	Development of Customer-Oriented Services	5 cr	x	x	x	x	x	x	x	x	x	x	
	Together 25 cr and additionally elective studies												
	2. study year												
Master's Thesis and Maturity Test 30 cr:		20 cr	x	x	x	x	x	x	x	x	x	x	
Management of Specialist Organization and Developing Services 30 cr													
Financial Management		5 cr	x	x	x	x	x	x			x	x	
Entrepreneurship in Social and Health Care Services		5 cr	x	x	x	x	x	x	x	x	x	x	
Psychology and Interaction in Management		5 cr	x	x	x	x	x	x	x	x	x	x	
Business and Customer Relations Management		5 cr	x	x	x	x	x	x	x	x	x	x	
Together in two years 90 cr													